Resolve Poverty

# Bespoke training

2025 / 2026

# Bespoke training

**As well as our range of open training courses, we can also work with your organisation to design a bespoke training programme to meet your needs.**

We offer leading expertise on the best ways of understanding and tackling poverty, valuing the voices of people with lived experience of poverty, and supporting those struggling financially. Through our training we can share this expertise with you.

We have experience delivering training to a variety of organisations, and our bespoke training offer is valuable for organisations across public, private and voluntary, community, faith and social enterprise (VCFSE) sectors.

**Get in touch:**

To find out more, get in touch with Teniola Yusuf: teniola@resolvepoverty.org or book a free 30-minute consultation.

Jump to:


- Poverty Insights Training
- Poverty Awareness Training
- Tackling Poverty with Data
- Maximising Household Income
- Valuing Lived Experience
- Costs

# 1 | Poverty Insights Training:

## Delivering effective support for people struggling financially

**Our Poverty Insights Training is designed for professionals and organisations working on the frontline, who want to better understand how to support people and families struggling with their finances.**

Currently we can design and deliver this course for organisations based in Liverpool, Lancashire and Greater Manchester.

### What will I learn?

- **Understand what poverty is,** and how it affects people and local communities in your area and setting.
- **How to support people struggling financially** effectively, confidently, safely, and respectfully.
- **Practical tools to support people in poverty.** This includes local and national support options.

### How is this course delivered?

- ✓ Online
- ✓ In-person

**Previous clients include:** Social adVentures.

Please refer to Price 1 on final page for costs.

# 2 | Poverty Awareness Training

**In our Poverty Awareness Training, we start to discuss the drivers of poverty, and how policy and strategic decisions can help to tackle poverty.**

This training is relevant to any organisation that wants to better understand poverty and how we support people struggling financially. The content is tailored to the organisation and area we are delivering it in.

## What will I learn?

- **Defining poverty:** Understand what poverty is & how it affects local communities
- **Identifying poverty:** Recognise how we identify those people, households and communities that are struggling financially
- **Working with people in poverty:** Learn best practice for supporting effectively, safely and respectfully - including hearing from those with lived experience
- **Practical tools:** Receive practical tools and resources you can use to offer support, including income maximisation tools.

## How is this course delivered?

- ✓ Online
- ✓ In-person
- ✓ Self-guided e-learning course

**Previous clients include:** Greater Manchester Fire and Rescue, NHS Greater Manchester, Wokingham Borough Council.

**Please refer to Price 2 on final page for costs.**

# 3 | Tackling Poverty with Data

**Understand what data tells us about poverty in the UK, how to find this data and how to use it to build effective responses to poverty.**

This training is for local government, public sector and VCFSE organisations interested in better understanding and using data which tells us how poverty affects people and communities.

## What will I learn?

- **The importance of data** in designing responses to poverty
- **Concepts and definitions** of poverty
- **Recent UK poverty trends**, and what data tells us about how poverty affects different groups
- **How to use tools to gather and interpret poverty data** at national and local levels

## How is this course delivered?

- ✓ Online
- ✓ In-person

**Previous clients include:** London Boroughs of Ealing, Greenwich, Hounslow, Islington, Kensington & Chelsea, Kingston, Lewisham and Merton.

**Please refer to Price 2 on final page for costs.**

# 4 | Maximising Household Income

**Understand the social security system and what financial support is available, in order to help people find and access what they're entitled to.**

This training is for local government, public sector and VCFSE organisations looking to better understand the types of financial support available in the UK, including the social security system.

## What will I learn?

- **How to understand the social security system**
- **Sources of financial support** for people on low incomes and how to access them
- **How to develop your organisation's approach** to help maximise individual and household incomes.

## How is this course delivered?

- ✓ Online
- ✓ In-person

**Previous clients include:** Age UK, Amnesty International, Cambridgeshire ACRE, Refugee Action, South Hams District Council, Waltham Forest Council, West Devon Borough Council.

**Please refer to Price 2 on final page for costs.**

# 5 | Valuing Lived Experience

**Learn better practice in engaging with people with lived experience of poverty.**

This training is for anyone aiming to better understand the value of lived experience engagement in tackling poverty, and the practicalities of developing and managing lived experience engagement.

## What will I learn?

- **Insights into our work** engaging with people with lived experience of poverty in order to develop responses to poverty
- **Practical support** on how to set up and facilitate lived experience spaces and how to use these spaces to enhance your work
- **Best practice** around ensuring safety of attendees, recognising multiple disadvantage and listening to and valuing people we work with.

## How is this course delivered?

- ✓ Online
- ✓ In-person

**Previous clients include:** Nesta, Save the Children UK.

**Please refer to Price 2 on final page for costs.**

# Costs

**All training can be delivered online or in-person.**

- If you would like us to deliver the training in-person, there will be a minimum £200 travel expenses cost.
- The individual pricings for our training session according to the number of attendees. See below for costings.
- Note: our minimum cost for delivering all our **bespoke training sessions is £750.**

## Price 1

| | |
|---|---|
| **Number of people** | Minimum of 15 attendees |
| **Cost per person (pp)** | £50pp |
| **Applies to courses:** | • Poverty Insights Training |

**If you would like to find out more about the costs for our e-learning packages,** please get in touch at teniola@resolvepoverty.org.

## Price 2

| **Number of people** | < 10 | 10-50 | 50+ | 100+ |
|---|---|---|---|---|
| **Cost per person (pp)** | £150 | £100 | £50 | £30 |
| **Applies to courses:** | • Poverty Awareness Training<br>• Tackling Poverty with Data<br>• Maximising Household Income<br>• Valuing Lived Experience | | | |

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