Resolve Poverty

Bespoke training

2025 / 2026

Bespoke training

As well as our range of [open training courses](#), we can also work with your organisation to design a bespoke training programme to meet your needs.

We offer leading expertise on the best ways of understanding and tackling poverty, valuing the voices of people with lived experience of poverty, and supporting those struggling financially. Through our training we can share this expertise with you.

We have experience delivering training to a variety of organisations, and our bespoke training offer is valuable for organisations across public, private and voluntary, community, faith and social enterprise (VCFSE) sectors.

Get in touch:

To find out more, get in touch with Teniola Yusuf: teniola@resolvepoverty.org or [book a free 30-minute consultation](#).

1 | Poverty Awareness Training

Resolve Poverty

Our Poverty Awareness Training supports attendees to understand what poverty is, how it affects people and communities, and the best ways to support those in need.

The training is relevant to any organisation that wants to better understand poverty and how we support people struggling financially. The content is tailored to the organisation and area we are delivering it in.

What will I learn?

- **Defining poverty:** Understand what poverty is & how it affects local communities
- **Identifying poverty:** Recognise how we identify those people, households and communities that are struggling financially
- **Working with people in poverty:** Learn best practice for supporting effectively, safely and respectfully - including hearing from those with lived experience
- **Practical tools:** Receive practical tools and resources you can use to offer support, including income maximisation tools.

How is this course delivered?

- ✓ Online
- ✓ In-person
- ✓ Self-guided e-learning course

Previous clients include: Greater Manchester Fire and Rescue, Manchester Local Care Organisation, NHS Greater Manchester, Wokingham Borough Council.

2 | Tackling Poverty with Data

Understand what data tells us about poverty in the UK, how to find this data and how to use it to build effective responses to poverty.

This training is for local government, public sector and VCFSE organisations interested in better understanding and using data which tells us how poverty affects people and communities.

What will I learn?

- **The importance of data** in designing responses to poverty
- **Concepts and definitions** of poverty
- **Recent UK poverty trends**, and what data tells us about how poverty affects different groups
- **How to use tools to gather and interpret poverty data** at national and local levels

How is this course delivered?

- ✓ **Online**
- ✓ **In-person**

Previous clients include: London Boroughs of Ealing, Greenwich, Hounslow, Islington, Kensington & Chelsea, Kingston, Lewisham and Merton.

3 | Maximising Household Income

Understand the social security system and what financial support is available, in order to help people find and access what they're entitled to.

This training is for local government, public sector and VCFSE organisations looking to better understand the types of financial support available in the UK, including the social security system.

What will I learn?

- **How to understand the social security system**
- **Sources of financial support** for people on low incomes and how to access them
- **How to develop your organisation's approach** to help maximise individual and household incomes.

How is this course delivered?

✓ **Online**
✓ **In-person**

Previous clients include: Age UK, Amnesty International, Cambridgeshire ACRE, Refugee Action, South Hams District Council, Waltham Forest Council, West Devon Borough Council.

4 | Valuing Lived Experience

Learn better practice in engaging with people with lived experience of poverty.

This training is for anyone aiming to better understand the value of lived experience engagement in tackling poverty, and the practicalities of developing and managing lived experience engagement.

What will I learn?

- **Insights into our work** engaging with people with lived experience of poverty in order to develop responses to poverty
- **Practical support** on how to set up and facilitate lived experience spaces and how to use these spaces to enhance your work
- **Best practice** around ensuring safety of attendees, recognising multiple disadvantage and listening to and valuing people we work with.

How is this course delivered?

✓ **Online**
✓ **In-person**

Previous clients include: Nesta, Save the Children UK.

Costs

All training can be delivered online or in-person.

If you would like us to deliver the training in-person, there will be a minimum £200 travel expenses cost.

Number of people	< 10	10-50	50+	100+
Cost per person (pp)	£150	£100	£50	£30

As well as online and in person, we can also deliver our Poverty Awareness Training as e-learning. Costs for this start from £9,000 + VAT.

Resolve Poverty

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